

'Navigating the Site'



Before we start...



Today's webinar **will be recorded and shared** in our follow up blog – please turn your camera off if you wish!



Please keep your microphone muted when not speaking to help minimise distractions.



A follow-up email, including **a copy of these slides**, will be sent to everyone after the session.



There will be **time for questions** at the end.

What we'll cover...



**Logging in
and
the navigation
menu**



**Updating your
profile details &
picture**



**Searching
for
stories**

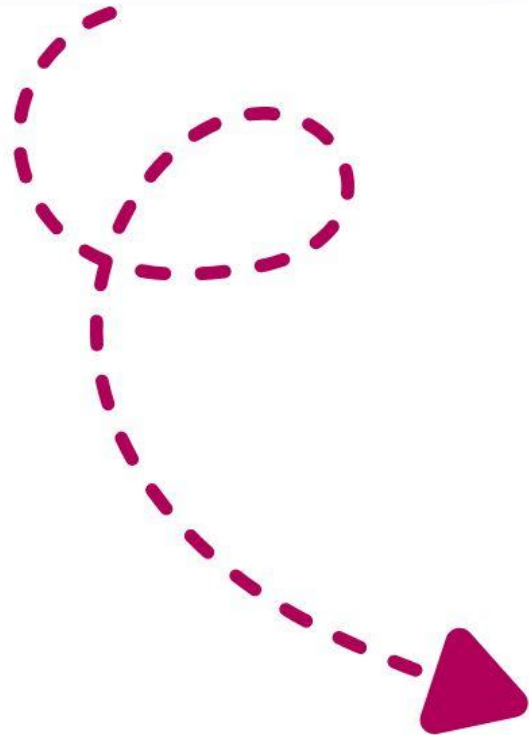


**Where to find
help and
guidance**

NEXT ➡

Live website demonstration

Over to the Live Site!





Helpful Resources

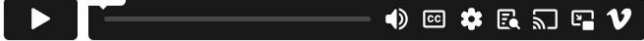


WATCH VIDEO

Care Opinion Bitesized

Logging in and the navigation menu

04:02



Watch our bite-sized video on [how to log in](#) and explore the navigation panel



WATCH VIDEO

Care Opinion Bitesized

Updating your

01:48



Watch our bite-sized video on [how to update your profile details](#)



[Bookmark our “Subscriber Know-How” page for lots of help & guidance on all things Care Opinion](#)



[Register for another of our upcoming webinars and workshops!](#)

Thank you for joining us!



Questions



Our most common queries...

I'm not getting emails
about stories/I'm
getting the wrong
emails about stories



Find your **alerts** in the navigation pane
under "**saved things**". You may need to add
or edit what you currently have set up.

Here's our helpful bite-sized video on how to
do this.



**Care
Opinion**

What's your story?



Our most common queries...

This story isn't for
me, it's for [.....]



You can see everyone who has been alerted to **stories** (within your subscription), on every published story. It's worth checking here before getting in touch with us. If you don't think you should have been alerted yourself, then you may need to **amend your alerts**.



Activity

1

staff member has read this story

Who has Care Opinion told about this story?



**Care
Opinion**

What's your story?



Our most common queries...

I can't respond to this story...



What you need to respond to CO stories:

- A profile set up by your CO lead, with **responder access**. You cannot set this up yourself.
- This profile must be for the **same subscription as the service(s)** linked in the story
- You must be **logged in** to this profile when responding

LOG IN



**Care
Opinion**

What's your story?