

The background consists of a repeating pattern of speech bubbles. Most are dark red outlines on a dark purple background. One speech bubble in the lower right quadrant is white with a white outline and contains the text "Reports and Visualisations".

**Reports
and
Visualisations**



Before we start...

- **Recording**
- **Camera & Mic**
- **Live Captions**
- **PowerPoint Live**
- **Post session email**

The background consists of a repeating pattern of speech bubbles. Most are dark red outlines on a dark purple background. One speech bubble in the lower right quadrant is white with a white outline and contains the text "Reports and Visualisations".

**Reports
and
Visualisations**

This session aims to cover:

- Searching
- Reporting
- Visualisations
- How to schedule reports and visualisations

Searching

**Searching on Care
Opinion = the start
of everything**

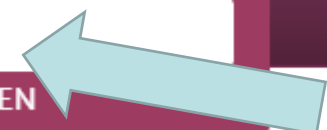
Share your experiences of UK health and care services, *good* or *bad*.
We pass your stories to the right people to make a difference.

▶ **Search**



Search for stories about...

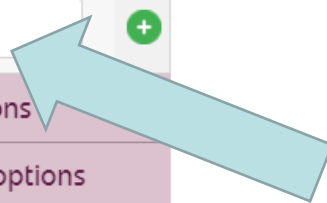
eg Leeds General Infirmary, heart surgery, dementia, S3 8EN



- When LOGGED in – just press ‘Enter’ in the blank search box
- Check the ‘Your search’ box says:

If you want your search to start from all stories on Care Opinion:

- Log out *or*
- Switch to Public View



Add a search term from any tag i.e. **staff** or **nursing**

Basic Searching

- More stories about the same **service**
- More stories by the same **author**
- More stories with the same **tag**

" Fantastic help and support received "

STORY HAS A RESPONSE

This story has had a response

About: Children & younger people's services / Nottinghamshire Children and Families Partnership: Speech and Language Therapy

Posted by **LCCadmin** (as a staff member posting for a patient/service user), yesterday

My son isn't so frustrated trying to communicate. I can meet his needs better and we are learning together how to talk.

Fantastic help and support received, very grateful to Sarah.

More about:

home talk language language delay

Alert me to further responses to this story

Story summary

What's good?

communication
help
learning
new skills
support

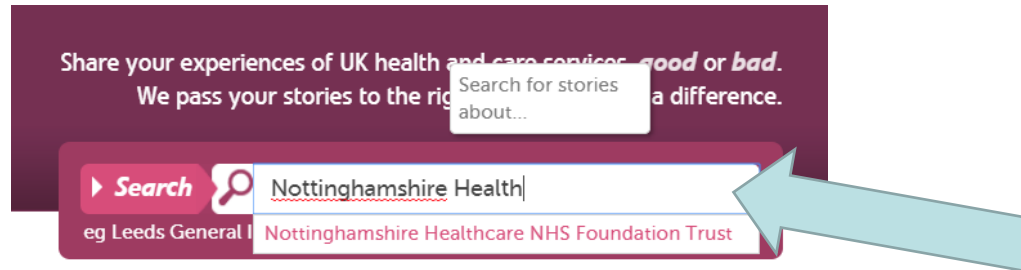
What could be improved?

Feelings:

grateful thank you

Search services within a service

1. Find the right organisation or location



2. Refine your search further if you need to

Your search

Your current search ADD/REMOVE

Filtered by your subscription

Stories about

Nottinghamshire Healthcare NHS Foundation Trust (refine)

Add a search term

Story search options

Response search options

Actions

Change "Nottinghamshire Healthcare NHS Foundation Trust" in your search

Update your search by choosing service(s) below, instead of Nottinghamshire Healthcare NHS Foundation Trust

Nottinghamshire Healthcare NHS Foundation Trust (refine)

- + Nottinghamshire Healthcare NHS Foundation Trust
- + Addiction services (community)
- + Adult mental health (inpatient)
- + Adult Mental Health Services - Community (City)
- + Adult Mental Health Services - Community (County)

Searching

- +
- + Mental Health Services for Older People – Inpatient
- + Nottingham Recovery College
- Offender healthcare
- + Open Mind
- + Perinatal – Community
- + Perinatal - Inpatients
- + Physical Healthcare Psychology
- + Speech and Language Therapy (Adults)
- + Speech and Language Therapy Service (Adult Intellectual Disabilities)
- + Step 4 Psychotherapy Service
- + Street Triage
- + The Nottingham Centre for Transgender Health
- + Trauma Services
- + Working Age Dementia Service

- Offender healthcare

▶ Update my search

▶ Cancel

Searching

Add in a date range & filter

Story search options

Progress of story

All stories ▾ by anyone ▾ +

- All stories
- Unheard stories
- Stories without response
- Heard stories, without response**
- Stories with response
- Stories with response, but no change planned or made
- Stories with change planned or made
- Stories with change made
- Withdrawn stories
- Rejected stories

Addiction services ▾ +

Story search options

All stories ▾ by anyone ▾ +

Submitted on or after +

Dec 2019

Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Read by me ▾ +

Your search

Your current search ADD/REMOVE

Filtered by your subscription

Stories about

Offender healthcare (refine) -

Add a search term +

Story search options

All stories ▾ by anyone ▾ +

Submitted on or after +

Submitted on or before +

Criticality equal to 0 +

Addiction services ▾ +

the patient ▾ +

Read by me ▾ +

Published on or after +

Published on or before +

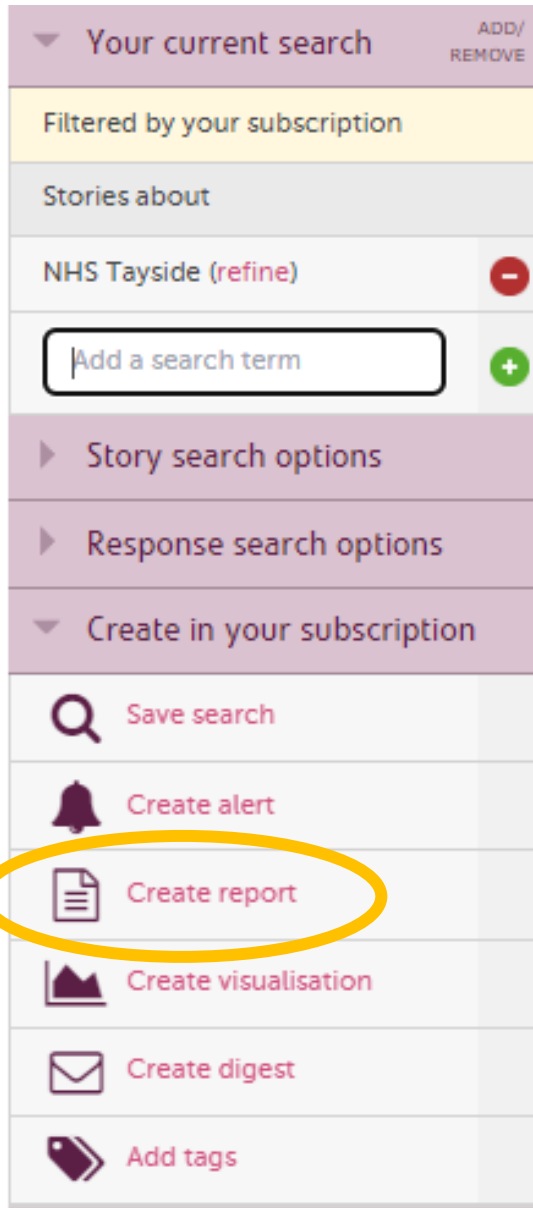
non picture stories ▾ +

via Care Opinion ▾ +



Live Site...

Reporting



Create in your Subscription:

- Save Search for later
- Create and schedule reports
- Create and schedule visualisations

All reports & Visualisations...

- Can be saved for later
- Downloaded in different formats
- Be tailored to specific services
- Be set on a schedule (weekly, monthly etc)
- Can be viewed as Previously Generated Reports (Saved Things)



Visualisations

- Tag bubbles
- Story swarms – criticality and progress
- Lilly pad
- Tag word clouds
- Story word clouds
- Sunburst

Tag word cloud



This shows the most popular tags for your stories as words, sized according to use. You can choose the tags people used to say "what was good", "what could be improved" or "how did you feel?"

What was good? ▾

▶ [Preview tag word cloud](#)

Story word cloud



This shows the most commonly used words in the text of your stories, based on the last 100 stories.

▶ [Preview story word cloud](#)



Live Site...

Helpful Resources

Subscriber Know How Page:

<https://www.careopinion.org.uk/info/subscriber-know-how>



Help with Reporting:

<https://www.careopinion.org.uk/info/subscriber-help-reporting>

Examples of Reports:

<https://www.careopinion.org.uk/info/subscriber-help-reporting-examples>

Contact us: info@careopinion.org.uk

Thank you for Listening

We run regular training on
all site features

<https://www.careopinion.org.uk/info/support-webinars>

Contact Us: **info@careopinion.org.uk**



**Thank
you**